



Continuing Education through *Disney Institute*

When you participate in select *Disney Institute* programs, you may qualify for nationally recognized continuing education credit. *Disney Institute* is proud to offer accredited programming through relationships with organizations such as the American College of Healthcare Executives and the National Association of State Boards of Accountancy.

National Association of State Boards of Accountancy (NASBA - CPE credit)

Target Audience: Certified Public Accountants and other financial professionals

Approved Programs: Disney's Approach to Leadership Excellence, Disney's Approach to Selection, Training & Engagement, Disney's Approach to Quality Service, Disney's Approach to Brand Loyalty, Disney's Approach to Creativity & Innovation, Disney's Approach to Business Excellence, and Building a Culture of Healthcare Excellence.

Credits Offered: Total credits are dependent upon the length of selected program. Credit can be earned in a Public Program* or as part of an intact group.

Program Terms: *Disney Institute* is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Any complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Suite 700, Nashville, TN 37219-2417. Website: www.nasba.org.

All *Disney Institute* programs are designated as 'Overview' thus no prerequisite(s) nor advanced prep is necessary. All programs are designated as 'Group-Live' and total credits are dependent upon length of selected program.

American College of Healthcare Executives (ACHE)

Target Audience: Hospital Administrators and other healthcare executives

Approved Programs: Disney's Approach to Leadership Excellence, Disney's Approach to Selection, Training & Engagement, Disney's Approach to Quality Service, Disney's Approach to Brand Loyalty, Disney's Approach to Creativity & Innovation, Disney's Approach to Business Excellence, and Building a Culture of Healthcare Excellence (These programs only carry credit when delivered in person or on-line.)

Credits Offered: Minimum of one-hour credit (1 CEU credit hour) for every hour of face-to-face training. Credit can be earned in a Public Program* or as part of an intact group.

Program Terms: *Disney Institute* is authorized to award ACHE Category II continuing education credit for each contact hour of educational programming, which is applicable toward advancement or recertification in the American College of Healthcare Executives. Participants apply for the credits directly through the ACHE for their accreditation or take certificate to their own governing board. *Disney Institute* issues a certificate in accordance with ACHE Level II standards.

***Disney Institute Public Program Cancellation Policy:**

Disney reserves the right to modify, cancel or reschedule programs, refuse admission, or change facilitators, location or content. In any such case, Disney's liability will be limited to refunding the purchase price paid for the program and resort reservation (if any), except as follows: If Disney cancels any program (other than by reason of force majeure), (i) Disney will attempt to rebook you for the same program at a later date, subject to availability, and Disney will bear any reasonable airline re-booking charges; provided, however, that if Disney is unable to rebook you, and you booked airfare through Disney, Disney will issue a full refund of your airfare; and if Disney is unable to rebook you and you did not book airfare through Disney, Disney will reimburse you for your reasonable out-of-pocket (subject to proof) airline cancellation charges or, in the case of any booking using frequent flier miles, a reasonable cancellation service fee, provided you exercised best efforts to mitigate such charges/fees.

If for any reason you are unable to attend your program, you can cancel for a full refund 60 days before the program start date. If you must cancel between 59 days and 30 days before the program start date there is no refund however, you may transfer to any another available date. Inside of 30 days you may not transfer your reservation and cancellation will result in no refund of your program fees.